



Boost up your digital transformation through process automation

Process Automation Service

Optimize and improve your business processes through digital transformation and automation. Improve the quality and efficiency of your business processes at a lower cost using Proservia's latest technology and know-how.

It is essential for every company to use all available resources as efficiently as possible. A high degree of automation of operational processes is the key to achieving just this goal.

Increase the efficiency of employees, production processes and IT systems and reduce the total operating costs of your company.

Our Process Automation Service avoids the hassle of time-consuming routine tasks and routine operations - allowing you to use your valuable resources for more value-added tasks.

Market trends

1. 83% of IT managers say process and robotic automation is the key to their company's digital transformation plans. (TechRepublic October 2017)
2. CIOs and CTOs assume that by 2022 approximately 59% of business processes will have been automated. (BusinessWire January 2018)

Business Driver

There are at least 5 good reasons why your company should be involved with automation in its entirety:

1. Increase efficiency

The automation of tasks enables your company to relieve your employees of repetitive activities. This allows you to reorganize tasks and the structure of your company, focusing on creative tasks and innovative ideas.

2. Reduce costs

Automation of business processes enables your company to achieve identical results even after the optimization of personnel deployment. And you also reduce overall costs.

3. Reduction of errors

Despite efficient structures and employees, human errors are not completely avoidable. Automation can limit or even exclude errors through manual activities in the business process.

Why Proservia

We are convinced that the digital transformation can only be successful when integrating the human factor. Changes in an organization need to be addressed holistically considering "man power" and IT topics together.

We call it peopleIT.





4. Improved communication

The automated work process enables your teams to communicate more goal-oriented and effective and to work together more focused.

5. Detailed insight

On closer inspection of your business processes, you can analyze and deepen the data. Better insight means you can easily identify problems in any part of the business process that would otherwise remain invisible.

With experience and flexibility

Together with your experts and IT specialists, we offer you suitable services and solutions that support you and your company in the digital transformation and your individual requirements around the topic of business process automation.

Our solution portfolio includes the following elements:

- > A detailed assessment, advice and assistance in the definition and documentation of customer requirements and services
- > Project & Program Management
- > Individual solution design and architecture to secure the success of the project - Integrating existing solutions and services is an important part of this
- > Implementation of customized solutions including:
 - > Multi-Channel Customer Communication (CCM)
 - > Enterprise Content Management (ECM),
 - > Digital Asset Management (DAM)
 - > Electronic File Sync & Share (EFSS)
- > Ongoing operation and maintenance -On-premise or cloud-based
- > Supportive training



Want to learn more?

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Proservia combines the aspects of digitalization and its impact to people into solutions. *As European IT Services brand of ManpowerGroup we focus on in-country delivery, employing over 7,000 people. In Germany, with ~1,000 experts, we act as flexible partner always close to our customers with a focus on the user-related aspects of digital transformation.*