



Ensuring smooth readiness for the Digital Workplace

Windows 10 Migration by Proservia

With the introduction of Windows 10, back in 2015, Microsoft has changed the entire processes and methods of introducing, deploying and managing a new Operating System within an Enterprise environment. Adopting the 6-month release cycle of new Feature Updates with “Windows as a Service”, Microsoft evolves Windows 10 further to enable end-users working more productive and IT-managers to run their IT landscape more efficient and more secure by facilitating the users with advanced features in collaboration, mobility and productivity.

Many companies are still planning their migration from legacy Windows 7 or 8 but might be hesitating in terms of timing, cost, effort and having the right capacity inhouse to run such a program. Having the right partner supporting you in this process is extremely relevant to secure a smooth implementation and avoid any disruption of your core business.

In this handout, Proservia outlines the key features, value and pitfalls if you are considering a Windows 10 migration Project. We also outline how we can support you to ensure a smooth migration, implementation and, if required, maintenance and operation of your Windows 10 Workplace Environment.

Why Proservia

We are convinced that the digital transformation can only be successful when integrating the human factor. Changes in an organization need to be addressed holistically considering “man power” and IT topics together.

We call it peopleIT.



Key Features Windows 10

Windows 10 offers some interesting key features to end-users, IT-managers and administrators.

For Productivity & User Experiences like:

- > Enhanced mobility features for end-users: one platform for all devices, including Bring Your Own Device
- > Highly efficient platform for mobile workers with Cortana, Microsoft Edge Browser and Continuum for Phones
- > Biometric User authentication experiences

For Management & Deployment like:

- > Windows Autopilot and Azure Active Directory Join
- > Mobile Device & Application Management via Intune or Configuration Manager
- > Microsoft User Environment & Application Virtualization
- > Windows Store for Business

For Security & Identity like:

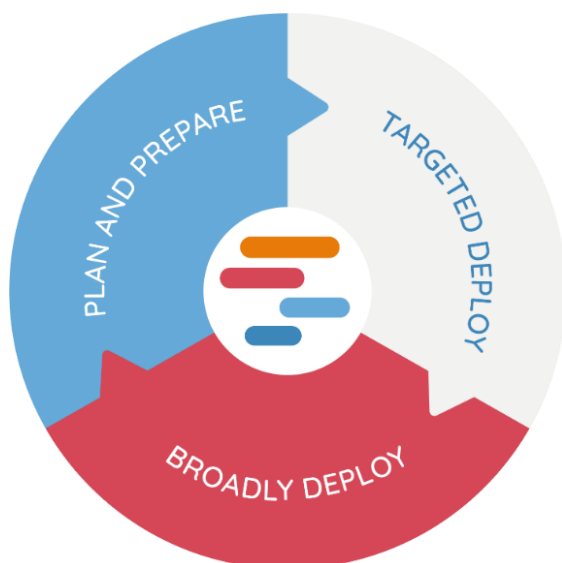
- > BitLocker Device Encryption & BitLocker to go
- > Device & Credential Guard
- > Windows Defender Advanced Threat Protection



Value of Windows 10 Migration

Besides the above interesting features, Windows 10 offers additional value to your company as it enables you to:

- > Drive significant operational cost savings up to over €400* per user over a three-year life-cycle, therewith realizing a return on investment of approximately 14 months
*(*source: latest Forester research)*
- > Deploy a future ready, 'Windows as a Service' platform with guaranteed updates and support from Microsoft.
(Windows 7 support ends by 2020!)
- > Manage your IT infrastructure more securely due to advanced 'Artificial Intelligence' and 'Biometric Authentication' capabilities.
Windows 10 is there with the most secure Windows platform ever
- > Manage privacy settings and Windows Analytics more transparently whilst being able to customize settings in a more flexible way
- > Seamless integration with Microsoft's Office 365 office applications, including SharePoint and Skype for Business
- > Cost savings of over €400 per user mitigate the cost of change and migration in less than 1,5 years



Typical pitfalls to consider when deploying Windows 10

Although Microsoft claims 'self-service migration' being one of the features of Windows 10, this doesn't apply for typical Enterprise – Business environments. From kicking-off the program, conducting the Migration itself up until managing the newly environment, companies need to be aware of having the right skilled resources in their organizations being able to manage this. It is easy to trap into some classical pitfalls that might put your business continuity at risk, lead to frustrated end-users and overloaded IT support teams. Some topics Proservia helps their customers with are amongst others:

- > Manage the implications and compatibility of bi-annual upgrades for your application landscape via a standardized and continuous process
- > Although security in Windows 10 has certainly improved, still this is a crucially important topic to be managed which shouldn't be underestimated. Having the right resources in place during design, migration and operations phase is fundamental!
- > Assess whether your current IT landscape and devices are compatible for Windows 10, or if a hardware upgrade could be of value

Want to learn more?

e-mail: contact@proservia.de
phone: +49 69 153 03-0

Proservia combines the aspects of digitalization and its impact to people into solutions. As *European IT Services brand of ManpowerGroup* we focus on in-country delivery, employing over 7,000 people. In Germany, with ~1,000 experts, we act as flexible partner always close to our customers with a focus on the user-related aspects of digital transformation.