



Access from anywhere, to everything – always secure

Mobility – Mobile Device Management

The increasing possibilities of mobile computing enables the development of completely new business fields but require an in-depth examination of security concepts. Proservia helps you create suitable secure concepts for your mobile IT landscape.

Mobility is common

More and more mobile devices are entering the modern world of work and production. While the percentage of workforce using mobile devices is increasing also increasingly more mobile devices are used per employee in companies and private environment. In addition to established mobile phones and tablets, smartwatches, data glasses and IoT devices become common. Accessories controlled via Bluetooth or NFC are steadily increasing, specifically in the healthcare and manufacturing industries.

Mobile integrated business applications increase business effectiveness by using valuable company data and need to be specifically protected. A structured approach is key to prevent exposing businesses to security risks due to insufficient access control to data and devices.

Companies pursue different strategies of supplying mobile devices like e.g. BYOD or COPE which all must be secured by centrally enforced security standards.

Proservia Approach

A Mobile Device Management (MDM) Service is highly dependent on the customer's infrastructure and device strategy. We work independent of manufacturers and build solutions based on the mobility products you prefer or propose them based on our experience.

Covering your challenges and security concerns we can help you from initial design to implementation and operating the environment.

Consulting

- > IT support & delivery process review and optimization
- > Engineering (e.g. application development, infrastructure extension)
- > Due diligence (identify baseline, pre-sales)
- > Infrastructure design based on due diligence results

Projects

- > Infrastructure implementation
- > Project management

Operations

- > Service manager, 3rd, 2nd, 1st level support & administration
- > Telco provider management
- > Overall service single point of contact including b2b customer & 3rd party vendor communication
- > Service management following ITIL procedures
- > Technology management (e.g. „end-to-end“ monitoring, device policy-, application security-, white-/blacklist management.
- > Reporting & housekeeping

Why Proservia

We are convinced that the digital transformation can only be successful when integrating the human factor. Changes in an organization need to be addressed holistically considering “man power” and IT topics together.

We call it peopleIT.





Technology

Mobile Device Management & Enterprise Mobile Messaging and Collaboration.

- > Enterprise Mobile Messaging (EMM) within IBM Domino / Microsoft Exchange infrastructure
- > Mobile Application Management (app deployment, app administration and configuration)
- > Due diligence (identify baseline, pre-sales)
- > Mobile Collaboration Management (IBM Sametime, IBM Connections, Skype for Business, Google+, Hangouts, SharePoint, etc.)
- > Choose your own device (CYOD), Bring your own device (BYOD)
- > Mobile device certification process (onboarding process)
- > Kiosk solutions

What is your benefit?

- > Experience (every consultant has 15+ year's work experience)
- > Commitment to service excellence
- > Local country based single point of contact
- > Innovation focused Team
- > Customer Business Enablement (support to help find customer business processes and solutions e.g. Industry 4.0)
- > Automated Enrollment Processes (DEP, Android Enrollment and Google Zero-Touch)

Want to learn more?

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Proservia combines the aspects of digitalization and its impact to people into solutions. *As European IT Services brand of ManpowerGroup we focus on in-country delivery, employing over 7,000 people. In Germany, with ~1,000 experts, we act as flexible partner always close to our customers with a focus on the user-related aspects of digital transformation.*