



Next Level of IT Workplaces for the Digital Economy Transformation

Workplace Services

With today's society being increasingly shaped by uprising millennials, disruptive technologies and digital restructured enterprises, it is business critical for public and private organizations to adapt and embrace the challenges deriving from these fundamental changes.

Proservia User Centric Workplace Services take use of modern processes and innovative tools to modernize your workplaces from a solution-driven into a flexible service-driven IT.

- > Seamless transformation of workplaces to the next level of IT
- > Modern tools for transforming, managing and monitoring of modern workplaces
- > User data and infrastructure security (privacy, integrity and availability)
- > Seamless integration of cloud and on-premise services
- > Faster development and lifecycle for applications and services requiring modern and agile workplace solutions

Consult & Transform

Assessment

Get a logged and managed As-Is recording and analysis of your existing IT infrastructure, processes and services.

Use Case Analytics

Get analytics based on defined use cases for specific problems in your key Workplace Services topics. Highly specialized senior level consultants analyse your current and potential IT problems and deliver customized solution concepts, incorporating our strong partnerships with vendors and other IT expert companies.


Upgrade Advisory

Based on the data obtained during the former Assessment we provide you with the concept for substantially improving your workplace related IT landscape, both from technical and process perspective as well as the user satisfaction on IT usage. This concept allows you to identify the underlying data set, investment budget, resource requirements and the time schedule to be applied.

Transformation

Our Transformation Service implements a fully managed IT transformation project using the data obtained in the former steps (performed either by Proservia or other parties). Actual project management discipline and up-to-date technology skills ensure quality and a controlled and highly qualified implementation. A smooth handover and integration into ongoing service delivery is one of the key project signoff criteria for us.

Why Proservia



We are convinced that the digital transformation can only be successful when integrating the human factor. Changes in an organization need to be addressed holistically considering "man power" and IT topics together.

We call it peopleIT.

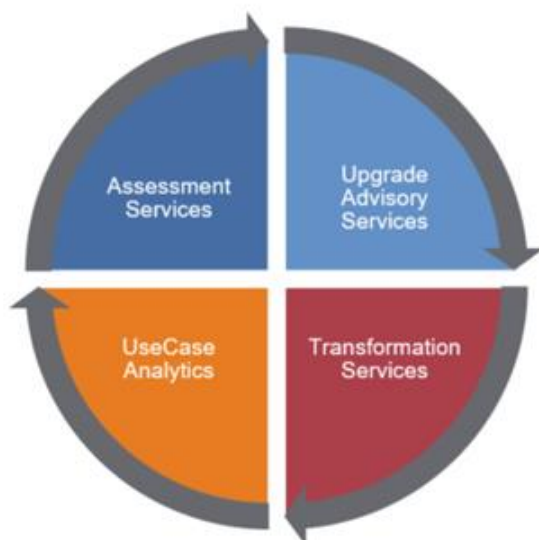
Connecting Workplace

Our *Connecting Workplace* relies on a comprehensive set of tools, services and processes to transform on-premise workplace environments to the next level of IT.

It provides a modern style of workplace management, communication & collaboration and integrated teamworking, based on cloud-hosted Microsoft Office 365®, Windows10® and intelligent management tools and zero touch deployment (typically using Microsoft-based like System Center, Configuration Manager and Intune in combination with Windows Autopilot).



Part of our philosophy is vendor independency, ensuring that we do not only **deploy** into your environment but **integrate** with your existing infrastructure and platforms and overall user and workplace strategy.



Workplace as a Service

Connecting Workplace and its components, combined with reliable processes and tools will be operated as a functional entity.

We call it “Workplace as a Service”

Get the benefits from our way of operating end-2-end workplace solutions most flexible and secure with strong focus on your individual requirements and let us be an important partner supporting your business success in your markets.

Enrich the “Connecting Workplace” with

- > Software packaging and deployment
- > Client operating system management and configuration services
- > Client customization services
- > Desktop and application virtualizing
- > User authentication and user management
- > ITIL service management
- > IMAC service
- > User support and User self-services
- > Field service / on-site services
- > Technical support

Want to learn more?

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Proservia combines the aspects of digitalization and its impact to people into solutions. As *European IT Services brand of ManpowerGroup* we focus on in-country delivery, employing over 7,000 people. In Germany, with ~1,000 experts, we act as flexible partner always close to our customers with a focus on the user-related aspects of digital transformation.