Confirming your users' identity while keeping excellent user experience

Secure Access (2FA / MFA)

Businesses who are depending on working decentralized, remote or cloud based can add an additional authentication layer based on knowledge and possession into their services to build up their security.

Globalization demands many businesses to adjust their organizational structure to cope with the challenges of decentralized and distributed work requiring a change towards flexible and dispersed work setups. Frequently work groups or project teams are distributed over different locations, countries our time zones. Those changes are driving the business to a more remotely accessible workplace either hosted on own premises, in a dedicated DC or cloud based.

Security is always a major concern and can become very complex. One essential part of a remote worker/device concept is the user authentication. Various attacks on user credentials take place every day, at any place.

Multi-factor authentication (MFA) is adding an additional layer of verification into the process of gaining access. This is based on at least one other factor - something only the user knows or possesses.

The most commonly used model is Two-Factor Authentication (2FA), a subset of MFA, in which a claimed user's identity is verified by something the user knows (password, PIN, etc.) and something the user has in his possession (bank card, hardware/software token).

Our authentication solutions can be integrated and connected to customer-specific environments like Citrix, OWA, Active Directory to enable a secure authentication for these systems.

Technical aspects

Based on your existing environment and challenges, we can offer different customizable solutions based on products from:

> RSA
> Fortinet
> Cisco
> Safenet
> Samsung
> Miracl
> Thirdgate

Why Proservia

We are convinced that the digital transformation can only be successful when integrating the human factor. Changes in an organization need to be addressed holistically considering "man power" and IT topics together.

We call it peopleIT.

Services

> 2FA authentication for Win, Mac, Linux
> 2FA authentication for mobile devices (iOS, Android, Blackberry)
> Authentication with certificates
> Linking with active directory
> Self-service / self-administration
> Reporting
> SSL-VPN for WIN, Mac, Linux
> IPSec
> Access Control List
> Linking between Authentication server and customer-specific systems (e.g. VPN, Citrix)
> Client pre-check (example: Cisco Secure Desktop)
> Customer specific policies

The Proservia Solution

Using standards-based technologies Proservia is providing solutions either on premise, cloud or in a hybrid model.
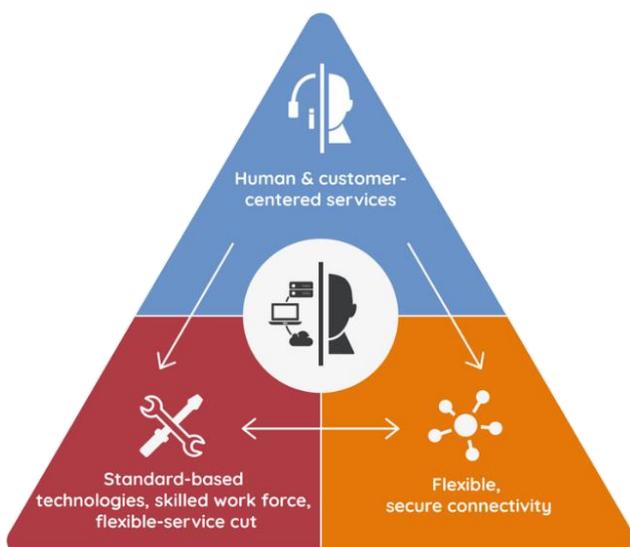
With your business and IT leads, we assess your environment, your current processes, products and challenges. Together we define and implement efficient, balanced and cost-optimized solutions regarding service and technology, always with the user experience in mind.

Project services:
> Transformation / Migration
> System Coexistence
> Build / Implementation

Managed Services:
> Service management
> 1st / 2nd / 3rd level support
> Vendor coordination
> In case of hardware tokens, processing and handling of replacement token

Human & customer-centered services

Standard-based technologies, skilled work force, flexible-service cut

Flexible, secure connectivity

Want to learn more?

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Proservia combines the aspects of digitalization and its impact to people into solutions. *As European IT Services brand of ManpowerGroup we focus on in-country delivery, employing over 7,000 people. In Germany, with ~1,000 experts, we act as flexible partner always close to our customers with a focus on the user-related aspects of digital transformation.*